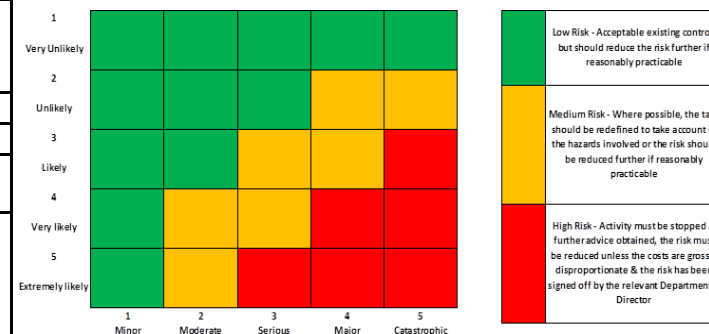


Assessment Title (Task, process, equipment or facility)		Moving Defective Trucks	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		HASAW, MHSWR, PUWER, Workplace Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Work Area	TMHUK Team Members/ customer / 3rd party contractors / site visitors	Various injuries to the human physique / respiratory problems/ crushing & trapping injuries	2	4		1. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. Refer to Safe Working Practice (SWP 01-Work Area) 2. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available. Suitable provision to make the work area safe must be available. 3. Work areas must be protected from moving vehicles.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
PPE - Non use of	TMHUK Team Members	Various injuries to the human physique / possibility of death	2	4		1. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard/ safety goggles/ gloves / ear defenders. (SWP 32-PPE). 2. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Lifting Equipment - Incorrect use of	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	Slips, trips, falls. Falling objects. Various injuries to the human physique.	2	4		1. Training will include "Safe Slings Practices" and any specific Work Instruction from the Master Service Manual. 2. All technicians are to follow the procedure detailed in SWP-06 - Use of Lifting Equipment. 3. Auditing of lifting equipment is a requirement under the company's documented QMS/Safety & Environmental systems and will be carried in accordance with SM-15 "Safety Auditing". 4. SM-25 "Work Equipment" outlines the company policy on the provisions and use of work equipment.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual handling	TMHUK Team Members	Various injuries to the human physique, musculoskeletal disorders	2	4		1. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 2. If the load is considered to be heavy or awkward then Safe Working Practice SWP-06 Use of Lifting Equipment must be followed in order to assist the lift. 3. Associated Risk Assessment WPRA-13 Manual Handling is in place & all team members are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	

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Slip, trips & falls	TMHUK Team Members	Various injuries to the human physique	2	4		1. All relevant SWP's & WPRA's should be observed and followed where appropriate. Particular attention must be given to SWP-01 Work Area. 2. Good housekeeping should be observed at all times. 3. Any spills must be cleaned up immediately.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Spillage / leakage	TMHUK Team Members / customer / 3rd party contractors / site visitors / environmental damage	Slips & exposure to sources of ignition. Acid burns / inhalation, Environmental impact.	2	4		1. All technicians are to follow procedure SM-29 Chemical Handling and SWP-19 Spillage in the event of a spillage. 2. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 3. PPE will be supplied and used in accordance with SWP-32 PPE. 4. All technicians must have available a suitable spill kit.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Vehicle movement	TMHUK Team Members / customer / 3rd party contractors / site visitors / general members of the public / property & equipment damage	Various injuries to the human physique / possibility of death	2	4		1. On site rules will be adhered to at all times. 2. If a designated work area is not available then a temporary safe area should be constructed. Refer to SWP-01 Work Area. 3. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 4. All team members are to exercise extreme caution when passing through the warehouse & other transport routes - keep to the walkways where provided. 5. Avoid walking/driving around the rear of reversing vehicles. 6. Appropriate PPE is to be worn at all times i.e. Hi-Viz.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Weather - Adverse Conditions / temperature extremes	TMHUK Team Members	Slips, trips, falls. Falling objects. Cold/Heat stress	2	4		1. Consideration given to environmental conditions prior to work starting. Shelter from all types of adverse weather conditions should be sought. 2. No work to be undertaken in adverse weather/temperature conditions without further risk assessment. 3. If unsure the technician is to contact their line manager for further advice. 4. PPE will be supplied and used in accordance with SWP-32 PPE	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Electrical equipment	TMHUK Team Members / property & equipment	Various injuries to the human physique / possibility of death / electric burns	2	4		1. All team members are to follow the procedure detailed in SWP-11 - Working with Electricity & WPRA-11 Electricity. 2. All tools will be supplied and maintained in accordance with the company SM, SWP's & QMS procedures. 3. Portable appliances will be used & maintained in accordance with the company Safety Manual "Electricity at Work" procedure and manufacturers instructions. 4. First aid equipment is provided where required.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	

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Manoeuvring recovery truck with defective truck raised	TMHUK Team members, Customers Team members, visitors, contractors, property damage	Physical injury, product damage, racking damage, building damage.	2	4		Preferred method of recovery is to drive the recovering truck backwards, steer wheel first. Driving in the forward direction should be minimised and a guide used for assistance	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Communication failure between driver and guide	TMHUK Team members, Customers Team members, visitors, contractors, property damage	Physical injury, product damage, racking damage, building damage.	2	4		Prior to work starting a leader must be appointed, this should normally be the guide. Ensure good verbal communication is possible between driver and guide.	1	4		All appropriate controls are in place that are reasonably practicable, no further action is necessary	